



ACCREDITATION ASSOCIATION
for AMBULATORY HEALTH CARE, INC.

June 22, 2010

Organization #: **14662**

Organization: **University of Northern Iowa, Student Health Clinic dba University Health Services/Student Health Clinic**

Address: **Building # 0221 UNI Campus**

City, State, Zip: **Cedar Falls, IA 50614**

Survey Contact: **Shelley O' Connell**

The Accreditation Association for Ambulatory Health Care (AAAHC) is pleased to provide your organization the Survey Report from your 4/27/2010 survey. Your organization is to be congratulated on achieving accreditation, as awarded in the decision letter, which expires 9/30/2013.

Members of your organization should take time to review the enclosed Survey Report:

- Any standard marked "PC" (Partially Compliant) or "NC" (Non-Compliant) must be corrected promptly. Subsequent surveys by the AAAHC will seek evidence that deficiencies from this survey were addressed without delay.
- The Summary Table provides an overview of compliance for each chapter applicable to the organization. Emphasis for attention should be given to chapters marked "PC" (Partially Compliant) or "NC" (Non-Compliant).
- As a guide to the ongoing process of self-evaluation, periodically review the Survey Report to ensure the organization's ongoing compliance with the standards throughout the term of accreditation.
- Statements in the "Consultative Comments" sections of the report represent the educational component of the survey. Such comments may provide suggested approaches for correcting identified deficiencies.

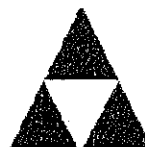
We hope the survey has been beneficial to your organization in identifying its strengths and opportunities to improve. AAAHC trusts that you will continue to find the accreditation experience meaningful, not only from the benefit of having carefully reviewed your own operation, but also from the recognition brought forth by your participation in this survey process.

If you have any questions or comments, please contact AAAHC at (847) 853-6060.

Sincerely,

Meg Gravesmill, MBA
Senior Director, Accreditation Services

AAAHC - Survey Report
2009 AAAHC Survey Report



University of Northern Iowa, Student Health Clinic

Organization ID: 14662

Cedar Falls, Iowa

April 27, 2010 to April 28, 2010

Dale A. Bowen MD, Chairperson

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Information Regarding the AAAHC Survey Report

This *Survey Report* is used in conjunction with the *2008 Accreditation Handbook for Ambulatory Health Care*. This Survey Report reflects an evaluation of the organization's compliance with the standards as stated in the *Handbook*.

Evaluation of the Standards

- SC -- **Substantial Compliance** indicates that the organization's current operations are acceptable and meet the standards. May require supporting comments to clarify or elaborate.
- PC -- **Partial Compliance** indicates that a portion of the item is acceptable, but other areas need to be addressed. Requires supporting comments.
- NC -- **Non-Compliance** indicates that the organization's current operations do not meet the standards. Requires supporting comments.
- N/A -- **Not Applicable** indicates that the standard does not apply to the organization.

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References are made throughout this *Survey Report to the Life Safety Code*® and to NFPA 101®. Both are registered trademarks of the National Fire Protection Association, Quincy, Massachusetts.

The pronouns used in the Survey Report were chosen for the ease of reading. They are not intended to exclude reference to either gender.

Summary Table	Overall Chapter Level
1. Rights of Patients	SC
2. Governance	SC
I. General Requirements	SC
II. Credentialing and Privileging	SC
3. Administration	SC
4. Quality of Care Provided	SC
5. Quality Management and Improvement	SC
I. Peer Review	SC
II. Quality Improvement Program	SC
III. Risk Management	SC
6. Clinical Records and Health Information	SC
8. Facilities and Environment	SC
9 - Anesthesia Services	SC
10. Surgical and Related Services	SC
I. Surgical - General	SC
II. Surgical - Laser	NA
11. Pharmaceutical Services	SC
Chapter 12 - Pathology and Medical Lab Services	SC
I. CLIA-Waived Tests	NA
II. CLIA-Laboratories	SC
13. Diagnostic and Other Imaging Services	NA

14. Dental Services	NA
15 - Other Professional & Technical Services	SC
I. General Services	NA
II. Travel Medicine	SC
16 - Health Education and Health Promotion	NA
17 - Behavioral Health	SC
18. Teaching and Publication Activities	NA
19. Research Activities	NA
20. Overnight Care and Services	NA
21. Employee and Occupational Health Services	NA
22. Immediate/Urgent Care Services	NA
23. Emergency Services	NA
24. Radiation Oncology Treatment Services	NA
25. Managed Care Organizations	NA
26. Lithotripsy	NA
27. Medical Home	NA

14. Dental Services	NA
15 - Other Professional & Technical Services	SC
I. General Services	NA
II. Travel Medicine	SC
16 - Health Education and Health Promotion	NA
17 - Behavioral Health	SC
18. Teaching and Publication Activities	NA
19. Research Activities	NA
20. Overnight Care and Services	NA
21. Employee and Occupational Health Services	NA
22. Immediate/Urgent Care Services	NA
23. Emergency Services	NA
24. Radiation Oncology Treatment Services	NA
25. Managed Care Organizations	NA
26. Lithotripsy	NA
27. Medical Home	NA